

CaseMaster:Debt

Price Matrix



Valid as per Q4 2009 until further notice

- All prices are excluding VAT
- All prices are one-off
- A user is defined as a concurrent, unnamed session; e.g. if you have 4 members of staff where 2 work full time and 2 work part-time, one in the morning and one in the afternoon, you need 3 user licenses

CaseMaster:Debt Enterprise Edition	
<i>Module</i>	<i>Price</i>
CaseMaster® runtime licence including 5 users <i>Including support for the Microsoft JET database engine which is suitable for up to 5 concurrent users and around 250 live cases; an upgrade to one of the other supported database management system is recommended beyond that Users are defined as unnamed, concurrent users</i>	1,500
Additional CaseMaster® user licences <i>Additional unnamed, concurrent users</i>	150
SQL server Support <i>This includes data migration but does not include a licence for SQL server</i>	750
Oracle Support <i>This includes data migration but does not include a licence for Oracle</i>	750
DB2 Support <i>This includes data migration but does not include a licence for DB2</i>	750
MySQL Support <i>This includes data migration</i>	750
CaseMaster:Debt	3,000
BACS module <i>Including creditor BACS rules and generation of BACS instruction file</i>	450
Direct Debit module <i>This includes Direct Debit business rules and generation of the AUDDIS instruction file</i>	450
Bank statement upload module <i>For automatic processing of client payments (standing orders and over the counter payments) and cashed cheques</i>	450
Auto actions module <i>Auto actions allow you to apply actions to certain cases at certain intervals; for</i>	550

<i>example send a text message to all clients whom are due for a payment in the next 3 days or automatically mark cases as dormant from whom we have received no payment in 3 months</i>	
Auto reporting module <i>Auto reports allow you to generate reports at set times and print / email these; reports can also be export CSV files that can automatically be emailed to a 3rd party as leads</i>	550
Prospect support module <i>The prospect module allows uploading of leads in different formats and offers features to support an outbound call centre</i>	750
Postcode lookup module <i>Postcode lookup allow you to look-up an address based on a postcode. It does require an annual postcode licence which we can offer for around £150 per 5 users per annum. In the system you can configure how many people have access to postcode lookup</i>	450
Introducers portal <i>This is a web site dedicated for your introducers where they can enter new leads, monitor the progress of their leads, download relevant documents and templates and 'chat' with your back-office staff. This portal integrates with your back-office system and eliminates the need for re-keying data and ensures that your introducers are kept informed real time about their cases. This portal does require that you have a fixed IP address tat is enabled to external access</i>	1,500
SMS text messages module <i>This module will allow you to send text messages to your clients. It uses a 3rd party service to deliver the messages (we currently support Essendex and 24x). It does require that your server has Internet access</i>	450
Fax module <i>This module will allow you to send faxes to your creditors (e.g. to fax your proposals). It does use a 3rd party service to deliver the faxes (we currently support MyFax). It does require that your server has Internet access</i>	450
Sage export (Line 50 or line 100) <i>This module will allow you to export data in a format which can be imported into Sage (Line 50 or Line 100)</i>	450
Campaign module <i>The campaign module is designed to generate letters, emails and / or sms text messages in high volumes and send these to all cases meeting the criteria of the campaign</i>	750
Additional Services	
Ongoing support is charged at 1.66% per month of the total system value with a minimum of £150 per month <div style="text-align: right;"><i>Support includes</i></div> <ul style="list-style-type: none"> • Office hours 	

<ul style="list-style-type: none"> • Bug fixes • Consultancy • Latest versions of modules • 4 hours of development a month (non transferable) <ul style="list-style-type: none"> • Fixed price quotes for enhancements • Priority when scheduling additional work 	
Training; on site; per day + £50 expenses when more than 1 day and more than 75 miles from Mansfield (Nottinghamshire)	400
Development / support per day <i>Note however that most enhancements are done on a fixed price basis</i>	400

CaseMaster:Debt Features Included in Base Package

3 days customisation (corporate identity, letters, fees, income and expenditure, etc)

1 day onsite installation and training (hardware to be provided by yourself)

3 bound copies of user guide and quick start guide

Creditor database

Support for cheque printing (single and consolidated)

CaseMaster:Debt Enterprise Edition Payment Options

Schema 1:

- 25% of project costs at start of project
- 50% on acceptance or start of commercial use (which ever comes first)
- 25% one month after payment of 2nd instalment

Schema 2:

- 25% of project costs at start of project
- Remainder of project costs + 5% + 11 times monthly support fee over 12 equal, monthly payments

E.g., project costs 4500 and support fee 75:

- 1125 as 1st instalment
- 364.06 for 12 next months
- 75 per month thereafter

Schema 3:

- 25% of project costs at start of project
- Remainder of project costs + 10% + 23 times monthly support fee over 24 equal, monthly payments

E.g., project costs 4500 and support fee 75:

- 1125 as 1st instalment
- 226.56 for 24 next months

- 75 per month thereafter

CaseMaster:Debt Hosted Version

The hosted version is aimed for starting and small Debt Management companies and is suitable for up to 5 concurrent users.

- The product is provided 'as-is', i.e. no customisation is done other than applying your corporate identify, your fee structures and review of basic wording of letters
- You cannot print directly from the system. Any documents which are printed are emailed to one or more dedicated email addresses as attachments. The recipient is responsible for the actual printing (note that a utility can be purchase separately and which needs to be installed locally which can automatically print any print-emails as generated by the hosted system; ask our sales team for more information)
- We provide uptime on a 'best effort' basis during office hours (8:00 – 18:00, Monday to Friday). Any system maintenance will be done outside office hours
- Data is backed-up once a day

CaseMaster® runtime licence including 3 users	✓
Additional CaseMaster® user licences	X
SQL server Support	X
Oracle Support	X
DB2 Support	X
MySQL Support	X
CaseMaster:Debt	✓
BACS module	✓
Direct Debit module	X
Bank statement upload module	X
Auto actions module	X
Auto reporting module	X
Prospect support module	X
Postcode lookup module	X
Bank sort-code / address lookup module	X
Introducers portal	X
Creditor portal	X
SMS text messages module	✓
Fax module	X
Sage export (Line 50 or line 100)	✓
Campaign module	X
One-off set-up costs. Including:	950

<ul style="list-style-type: none"> ▪ Applying your corporate identity ▪ 4 hours of online training 	
Base monthly lease cost. Including: <ul style="list-style-type: none"> ▪ 3 concurrent users ▪ Office hours support ▪ Daily backup 	125
Additional users, per month (up to 10)	25
Data migration from hosted version to Enterprise Edition	Free

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